

# General Information

## Key Card:

Keep your magnetic card with you during your stay. You may be asked to present it to justify your presence in the hotel. Please do not forget to leave your room key at the reception desk on your departure.

Please report any loss of your key at the reception.

*For your well-being, the hotel is entirely*

***NON SMOKING***

*Thank you for your understanding.*

## Reception

Our staff is at your service 24 hours a day to ensure a warm welcome and to be helpful in every possible way. Check in is available 24 hours a day.

## At the reception you can:

- Fax reception / transmission, photocopies (Rates are available at the reception desk)
- Please do not hesitate to ask for luggage assistance at the reception desk.
- A safe is at your disposal at the reception from 6:30a.m. to 9pm
- Reception will be pleased to assist you with information for travel in the area. For taxi reservations to the airport please contact the reception 24 hours before departure
- Process an EXPRESS CHECK OUT (Payment at your arrival)



- Extra blankets, pillow, towels
- For hot beverages: courtesy tray/kettle with complimentary tea or coffee, milk and sugar are available free of charge 24 hours a day at the reception desk.
- You can order soft fresh drinks and hot drinks directly with the reception. Bottled water, other beverages and snacks are available (Paid Service)
- Adaptors, extension cords and fans are available and free of charge
- You can read free magazines and newspapers at the "Seven" bar next to the Reception
- You can use the polisher
- Make a reservation for a table at the restaurant" Le Cercle Rouge"

If a product is not available at the hotel, the reception is able to provide you with useful information to get this product.

### **Shop (Showcase)**

24h/24 open to receiving different local products shop are on sale

- Local Wines
- Products based on olive oil
- Postcard, Stamps ...

### **Conference Room**

The hotel has a conference room. For further information please contact reception.



## Internet @

- The hotel is configured with free wireless high speed internet access (WIFI) in all public areas of the restaurant and the rooms
- It is also possible for you to print documents from a USB key loaned by the reception (the first 10 pages available) or by sending us the documents by email to the following address: [reception@hoteluzes.com](mailto:reception@hoteluzes.com)

**For technical issues, please call the reception**

## For your safety

A first aid kit is available at the reception.

In case of a medical emergency, please contact the reception desk by dialing 9.

Hospital of Nîmes: tel. (5) + 04.66.68.68.68

There is a Safety sign behind the door of your room. It is recommended to read it carefully.

### Emergency numbers :

|              |     |
|--------------|-----|
| Reception    | 009 |
| Fire brigade | 18  |
| Police       | 17  |
| Health care  | 15  |



## Phone

For reception: Dial **009**

Room to room calls: dial **the number according to the room number in the board below**

| Chambre | Numéro | Chambre | Numéro | Chambre | Numéro |
|---------|--------|---------|--------|---------|--------|
| 001     | 100    | 101     | 123    | 201     | 146    |
| 002     | 101    | 102     | 124    | 202     | 147    |
| 003     | 102    | 103     | 125    | 203     | 148    |
| 004     | 103    | 104     | 126    | 204     | 149    |
| 005     | 104    | 105     | 127    | 205     | 150    |
| 006     | 105    | 106     | 128    | 206     | 151    |
| 007     | 106    | 107     | 129    | 207     | 152    |
| 008     | 107    | 108     | 130    | 208     | 153    |
| 009     | 108    | 109     | 131    | 209     | 154    |
| 010     | 109    | 110     | 132    | 210     | 155    |
| 011     | 110    | 111     | 133    | 211     | 156    |
| 012     | 111    | 112     | 134    | 212     | 157    |
| 014     | 112    | 114     | 136    | 214     | 159    |
| 015     | 114    | 115     | 137    | 215     | 160    |
| 016     | 115    | 116     | 138    | 216     | 161    |
| 017     | 116    | 117     | 139    | 217     | 162    |
| 018     | 117    | 118     | 140    | 218     | 163    |
| 019     | 118    | 119     | 141    | 219     | 164    |
| 020     | 119    | 120     | 142    | 220     | 165    |
| 021     | 120    | 121     | 143    | 221     | 166    |
| 022     | 121    | 122     | 144    | 222     | 167    |
| 023     | 122    | 123     | 145    | 223     | 168    |

## Outside calls

National calls: **10 digits** of the required number

International long distance calls: **00** + country code + area code and required number

Telephone Impulse Rate: 0.05€



## Mean of payment

- Cash
- The following credit cards are accepted:  
MasterCard - Visa - American Express

The hotel does not accept payment by Check (nor even French checks)

## Your Room

An extra charge will be made for check-out after 12 pm

The management recommends you do not to leave valuables in your room.

Your room has an 24h a day power supply located under the desk

## Equipment Loan

Above items are at your disposal free of charge at the reception:

- Iron and ironing board (if available)
- Tennis Racket (if available)
- Petanque ball and jack ball (if available)
- Swimming pool towels

A 40€ deposit will be invoiced for any equipment loan. It will be refund automatically on return of equipment.



## Television

A remote control is available in your room.

## Leisure

You can access for free:

- To the swimming pool 8am to 7pm
- To the tennis courts 8am to 10pm
- To the ping pong table 24/24
- To the "pétanque" area 8am to 10pm

All equipment is available and free of charge at the reception.

Golf: A few minutes from the hotel seats a nine-holes golf course. Possibility to book your golf courses at the reception of the hotel

## Car park

Free private carpark with video surveillance. **Closed at night.**

Possibility to return at any time using the intercom.

Covered bicycle carpark in front of the ping-pong table.

We disclaim any responsibility for damage or theft of vehicles.



## Our Schedule

- Buffet Breakfast / Express Breakfast

The buffet breakfast (14€) is served in the Breakfast room:

Monday to Saturday : from 6.30 to 09.30am

Sunday : from 6.30 to 10.00am

The Express breakfast (9€) is served around the bar :

All the day from 3.30 to 6.30am and from 1  
0.30 to 12.00

You can order breakfast in your room with an extra cost of 10 €.

- Bar "Le Seven"

The bar is open 24/24 for a moment of relaxation

- Restaurant "Le Cercle Rouge"

Restaurant is open year-round (except for Christmas Holidays)

Monday to Saturday, 12.00 to 1.45pm and 7pm tp 9pm

(Except closure for annual leave)

The restaurant can organize Wedding, Baptême, Anniversary, Theme evening. For any information, please contact the reception.



You will find all our services and the restaurant menu on our website [www.hoteluzes.com](http://www.hoteluzes.com) or by scanning the QR Code above, in the section “Bar and Restaurant”.



### *Tourisme*

To help you discover our region, our staff is at your disposal to guide and advise you; a tourist booklet as well as flyer on sites in the region are also available near the lift

